

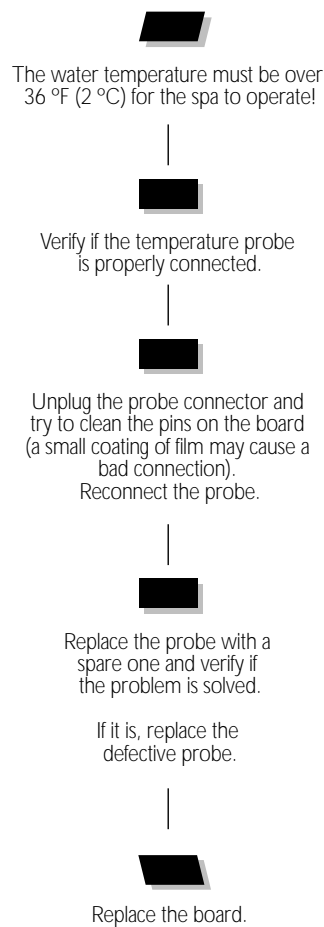
## "Prr" Flow Chart

## ERROR MESSAGES

The "Prr" message indicates a problem with the temperature regulation probe. Follow the troubleshooting flow chart below to identify the source of the problem.

**Notes:** For systems manufactured from 1999 onward, the "Prr" message is ignored for an hour to allow the water temperature to reach 36 °F (2 °C).

Press a key after each step to reset the system!



## ERROR MESSAGES

### "Prr" Error Message

The "Prr" error message is displayed when a problem is detected with the temperature regulation probe: the system is constantly verifying if the sensed temperature remains within normal range.

**Note:** For systems manufactured from 1999 onward, the "Prr" message is ignored for an hour to allow the water temperature to reach 36 °F (2 °C).



The water temperature must be over 36 °F (2 °C) for you to perform the following steps.

Press a key after each step to reset the system.

Power can remain on when the following steps are performed.



- 1 • Remove the plastic cover and verify if the temperature probe (the probe located in the spa) is properly connected to the board.



- 2 • Unplug the probe connector and try to clean the pins on the board using a screwdriver (a small coating of film may cause a bad connection).

- 3 • Reconnect the probe.

If the "Prr" message is still displayed, replace the probe by a spare one and place its head directly in the spa water.

If the problem is solved, replace the defective probe.

- 4 • If the problem persists, replace the board referring to the "How to Replace the Board" section of this manual.